

OPT-OUT AMI EXEMPTION ACKNOWLEDGEMENT FORM

Date:	Account #:
Name on Account:	Email:
Home Phone:	Work/Cell Number:
Service Address:	

TERMS & CONDITIONS: I accept the following terms and conditions for an exemption of an electric AMI meter and/or water meter transmission unit (MTU).

EFFECTIVE: In all areas served retail by Stillwater Electric Utility, hereinafter referred to as SEU, of the Stillwater Utilities Authority.

AVAILABILITY: This Policy is only available to residential customers who elect non-standard meter service in lieu of the standard communicating smart meter service / device ("Opt-Out Customer").

PRICING: All charges and provisions of the residential rate shall apply.

In addition, customers who elect service under this Policy will be charged an Enrollment Fee and a Monthly Fee.

- The Enrollment fee consists of an initial lump sum payment.
- The Monthly Fee will recur each month.

Fees related to the Opt-Out policy are reflected in the non rate revenue fee schedule of the SUA.

Opt-Out Customers will receive meter service through a non-communicating meter of the SEU choice.

The SEU shall read and inspect every non-communicating meter for the Opt-Out Customers manually once a month.

Customer Request: This optional Policy is available to any residential customer who requests non-standard metering service and completes the process required to begin receiving non-standard metering service including:

- Signing and returning to the SEU the Acknowledgement Form.
- Paying the required, non-refundable Enrollment Fee.
- Affirming the right of SEU personnel to access the non-standard meter.

By signing the Acknowledgement Form, the customer accepts the fees, requirements, and limitations of non-standard metering service as detailed in the Acknowledgement Form.

After signing and returning the Acknowledgement Form, paying the applicable Enrollment Fee, and acceptance by the SEU, a non-standard meter will be installed and/or MTU device removed from the water meter.



BILLING: Customers taking service under this Opt-Out Policy will be billed based on manual monthly meter readings. If staff is unable to obtain a meter reading, customer will be billed an estimated consumption.

SPECIAL PROVISIONS: Customers taking service under this Policy relocating to a new premise who wish to continue service under this Opt-Out policy are required to request new service under the Policy including payment of the Enrollment Fee for the new premise.

Customers who cancel service under this Policy, and then later re-enroll for this service at any location, would also be required to pay another Enrollment Fee.

TERM: Not less than one (1) monthly billing period.

SPECIAL CONDITIONS OF SERVICE: Service under this policy will be terminated if a customer:

- Has obstructions that prevent meter access for meter reading and/or meter maintenance after SEU's reasonable attempt to access the meter, such as lock gate, dogs or other hazardous conditions to staff.
- If SEU personnel is denied safe access to the non-standard meter.
- Have had occurrences of equipment tampering or electric diversion (past or present).
- Has had service disconnected for lack of payment 2 times in a 12 month period.
- Has a documented threat to SEU and/or Customer Service staff (past or present).

CUSTOMER TERMINATION: A customer who has requested non-standard metering service may, at any time, terminate non-standard metering and request an AMI Smart meter, at which time the Monthly Fee will no longer be applicable. There will be no charge to replace the meter with an AMI meter and/or install an MTU.

OPT-OUT SERVICE REQUEST:

- ☐ Electric
☐ Water

Signature:
Printed Name:
Date:

Accepted by: _____ Date: _____
(City Staff)